



LOVE OUR APP

With our new app you'll be able to let us know about any environmental problems and also access a wealth of council information from your smartphone or tablet.

How does it work?

- 1.Download it** - Our free app is available for Android, Windows, Blackberry and iPhones. Simply visit your app store and search for Love Leicester.
- 2.Spot it** - Whether it's graffiti, litter, fly-tipping, dog fouling or another environmental problem, you can let us know about it.
- 3.Report it** - Take a picture of the problem and upload it using the app. You can tag the location and include other details so we can fix the issue quickly.
- 4.Fix it** - When you submit your report the details and picture will be sent to the right team who can fix the problem. They'll also be able to post a picture of what they've done.

As well as reporting problems, you can tell us what you like about Leicester. You can also find event listings, details of your nearest leisure centre, current consultations and easily get to our mobile friendly website for information on all council services.

The app is part of the Love Clean Streets network which is used by many councils. This means you can use it anywhere to report problems in other cities as well as Leicester, and the app will route your report to the right council.

It replaces the old One Clean Leicester app so if you already have this on your phone you'll need to uninstall it and download our new Love Leicester app.

CITY WARDEN SERVICE

These are the main issues that the City Wardens can help with:

Educating the public and raising awareness of environmental crimes

ENFORCEMENT ISSUES:

Littering

Dog fouling & Dog Control Orders

Bins on the street
(domestic and commercial)

Free distribution of printed material

Fly posting

Small scale fly tipping

Graffiti

Vehicles for sale on the road

Repairing vehicles on the road

Failure to produce waste transfer documents

Street litter control notices

Skips & Scaffolding

Spitting

Rubbish on private land

BRAUNSTONE & ROWLEY FIELDS WARD



Leicester
City Council



NOEL CAZLEY

Email: city.warden@leicester.gov.uk

Website: www.leicester.gov.uk

Telephone: 0116 4541001

Facebook: Leicester City Wardens

Twitter: City Wardens

City Wardens,
Phoenix House
1 King Street
Leicester,
LE1 6RN

CITY WARDENS WORKING WITH YOU TO IMPROVE THE CITY'S ENVIRONMENT

CITY WARDEN SERVICE UPDATE

RUBBISH & FLY TIPPING ON PRIVATE LAND

Rubbish on Private Land continues to be an issue in BRF. However, working with residents and other agencies we are trying to get areas cleared. Below is an example of the various fly tips/rubbish on Private/LCC land.



If you have any issues that you would like to report then please speak to the City Wardens or contact the service on 0116 4541001

Patrols around the area – includes monitoring of skips, scaffolding and building deposits.

Responding to complaints:

- Skips and Scaffolding
- Warning letters & Notices served on properties with messy gardens x 12
- Fly tipping at Bring Sites Avery Hill/Brite Centre
- Cars For Sale & repair on the Highway
- Dog Fouling
- Notices x 21 & FPNs issued to Business x 13

Investigating fly tips and arranging removal throughout the ward.